

Frequently Asked Questions About Parent Portal

What is Parent Portal?

It is an online individualized record of the grades a student has achieved for homework assignments, class participation, long term projects, quizzes and tests that may be viewed by a parent who uses a specific user name and password that will be supplied to him/her by the school office.

When and where will Parent Portal be available?

Parent Portal will be available 24/7 as long as a parent has Internet access and maintains a valid email address.

Parent Portal will be reached through the link on the school website www.ourladymtcarmelschool.org; click on "Parents"; choose "Parent Portal" and then click on "RVS Gradebook" to access it.

How soon will grades be available on Parent Portal?

Grades for homework assignments, quizzes and tests will be available sooner than grades for essays and long term projects. Most grades will be posted within one week. An "X" will indicate that that particular item will not be given a grade.

May a student use Parent Portal?

A parent will need to decide if he/she will share the user name and password with his/her child. The user name and password will be supplied to the parent in a secure letter sent to the home address through the US mail.

How soon will Parent Portal be ready for use?

A parent should read the FAQ to obtain general information about Parent Portal. After receiving the letter with his/her child's personal information in the mail, he/she should return the response form to school. A parent may begin to access the site as soon as the steps have been completed.

What should a parent do if he/she encounters a problem with the site?

Questions regarding the site should be addressed to pp@ourladymtcarmelschool.org rather than to the school office.